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# QuickBooks 2009 Student Guide

## Working with Lists

### Lesson 3



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# Lesson Objectives

- To edit the company chart of accounts
- To add a new customer to the Customers & Jobs list
- To add a new vendor to the Vendor list
- To learn about custom fields, and to practice adding custom fields
- To see how to manage lists in QuickBooks

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## Notes

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# Using QuickBooks Lists

QuickBooks lists organize a wide variety of information, including data on customers, vendors, inventory items, and more. Lists save you time by helping you enter information consistently and correctly. Such as:

- Names, addresses and other information about customers
- Contact information for vendors
- Descriptions and prices for products and services

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## Notes

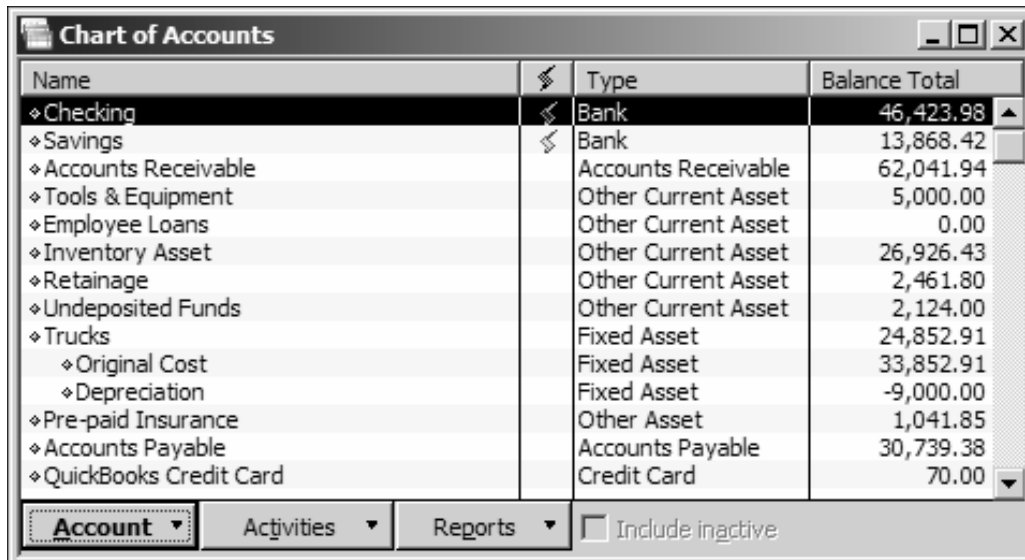
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# Editing the Chart of Accounts

The chart of accounts is your most important list because it shows how much your business has, how much it owes, how much money you have coming in, and how much you're spending.

**To display the chart of accounts:**

1. From the Lists menu, choose **Chart of Accounts**.



Name	Type	Balance Total
◆ Checking	Bank	46,423.98
◆ Savings	Bank	13,868.42
◆ Accounts Receivable	Accounts Receivable	62,041.94
◆ Tools & Equipment	Other Current Asset	5,000.00
◆ Employee Loans	Other Current Asset	0.00
◆ Inventory Asset	Other Current Asset	26,926.43
◆ Retainage	Other Current Asset	2,461.80
◆ Undeposited Funds	Other Current Asset	2,124.00
◆ Trucks	Fixed Asset	24,852.91
◆ Original Cost	Fixed Asset	33,852.91
◆ Depreciation	Fixed Asset	-9,000.00
◆ Pre-paid Insurance	Other Asset	1,041.85
◆ Accounts Payable	Accounts Payable	30,739.38
◆ QuickBooks Credit Card	Credit Card	70.00

Account    Activities    Reports     Include inactive

2. Scroll through the list.

The Chart of accounts displays balance sheet accounts first, followed by income and expense accounts.

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## Notes

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# Editing an Account

## To edit an account:

1. In the chart of accounts, select **Checking**.
2. Click the **Account** menu button, and then select **Edit Account**.
3. In the Description field, type **Great Statewide Bank**.

The screenshot shows the 'Edit Account' dialog box with the following fields and options:

- Account Type:** Bank
- General Tab:**
  - Account Name:** Checking
  - Subaccount of:** [Empty dropdown]
  - Optional:**
    - Description:** Great Statewide Bank
    - Bank Acct. No.:** 0661001235 (with link: [How do I change the account number?](#))
    - Routing Number:** 112200049 (with link: [How do I change the routing number?](#))
    - Tax-Line Mapping:** <Unassigned> (with link: [How do I choose the right tax line?](#))
    - Change Opening Balance...** (with text: You can change the opening balance in the account register.)
  - Remind me to order checks when I reach check number** [Empty text box]
  - Order checks I can print from QuickBooks** (with link: [Learn more](#))
- Account is inactive**
- Buttons:** Save & Close, Cancel

4. Click **Save & Close**.

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## Notes

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# Adding a Subaccount

## To add a subaccount:

1. In the chart of accounts, click the Account menu button and then choose **New**. QuickBooks displays the Add New Account: Choose Account Type window.
2. Select **Expense**.
3. Click **Continue**.
4. In the Account Name field, type **Trade Pubs**.
5. Select the “Subaccount of” checkbox, and then select **Dues and Subscriptions**.
6. In the Description field, type **Trade Publications**.
7. Click **Save & Close**.

QuickBooks displays the new subaccount.

◊ Dues and Subscriptions	Expense	
◊ Trade Pubs	Expense	
◊ Union Dues	Expense	

8. Close the chart of accounts.

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## Notes

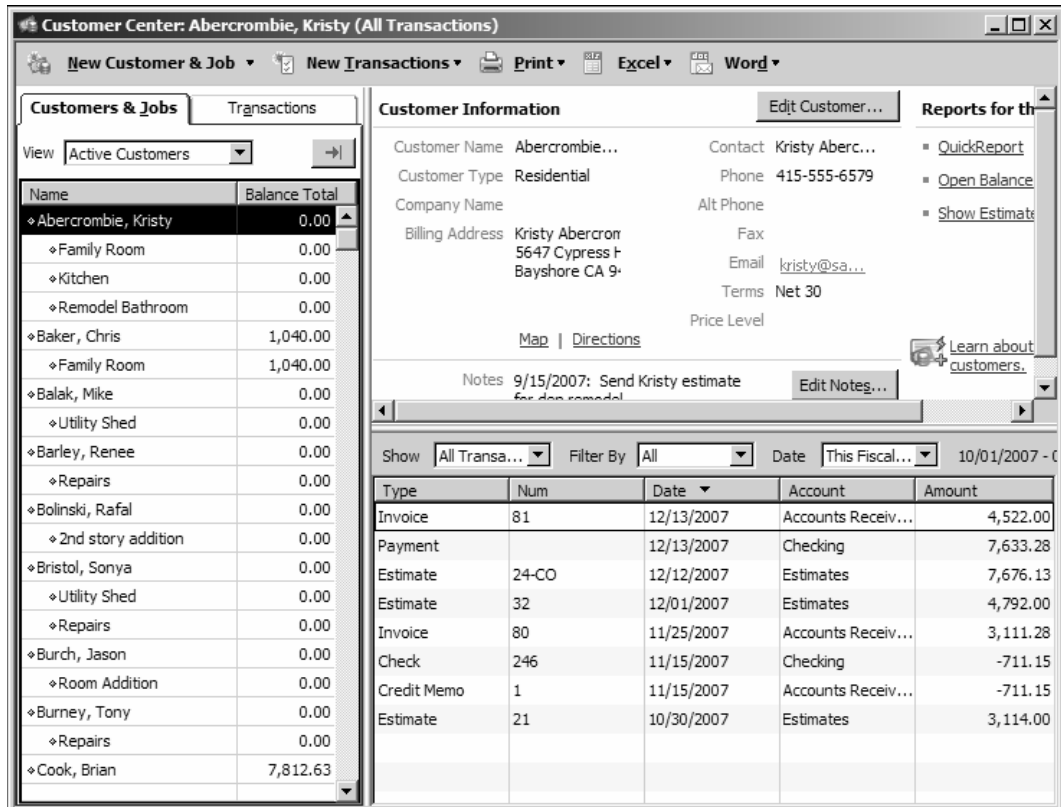
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# Working with the Customers & Jobs List

The Customer Center stores names, addresses, and other information about your customers. It also holds information about the jobs or projects you may want to track for each customer.

## To add new customers:

1. Click **Customer Center** in the navigation bar.



2. Click the **New Customer & Job** menu button (at the top of the Customer Center), and select **New Customer**.
3. In the Company Name field on the Address Info tab, type **Godwin Manufacturing**, and then press Tab.
4. In the Bill To field, click at the end of the line below the company name and press Enter.
5. Type **376 Pine Street**, and then press Enter.

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## Notes

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# Working with the Customers & Jobs List

6. On the next line of the Bill To field, type **Bayside, OR 64326**.
7. Click **Copy** to have QuickBooks copy the billing address to the Ship To field.
8. Click **OK** to use this address as the Ship To address.
9. Continue filling out the customer information by providing the following information:

Contact: **John Godwin**  
Phone: **325-555-9841**  
Fax: **325-555-0012**  
Alt Contact: **Tracy Heldt**

**New Customer**

Customer Name: Godwin Manufacturing

Opening Balance: [ ] as of 12/15/2007 [How do I determine the opening balance?](#)

**Address Info** | Additional Info | Payment Info | Job Info

Company Name: Godwin Manufacturing | Contact: John Godwin

Mr./Ms./...: [ ] | Phone: 325-555-9841

First Name: [ ] M.I.: [ ] | FAX: 325-555-0012

Last Name: [ ] | Alt. Phone: [ ]

Alt. Contact: Tracy Heldt

E-mail: [ ]

Cc: [ ]

Customer is inactive

**Addresses**

Bill To: Godwin Manufacturing  
376 Pine Street  
Bayside, OR 64326

Copy >>

Ship To: Ship To 1

Godwin Manufacturing  
376 Pine Street  
Bayside, OR 64326

Edit | Add New | Edit | Delete

Default shipping address

OK | Cancel | Next | Help | Go to Client Manager

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## Notes

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# Working with the Customers & Jobs List

The Additional Info tab is where you can provide other important information, such as customer type (if you want to categorize your customers in some way), payment terms, and sales tax information.

## To add additional information to a customer record:

1. Click the **Additional Info** tab.
2. In the Type field, type **Industrial**.
3. Press Tab.
4. Click the **Quick Add** button to add the customer type to the list.
5. In the Terms field, type **Net 30**.
6. In the Tax Code field, select **Non**.
7. In the Tax Item drop-down list, select **Out of State**.

The screenshot shows the 'New Customer' dialog box with the 'Additional Info' tab selected. The 'Customer Name' field contains 'Godwin Manufacturing'. The 'Opening Balance' field is empty, and the 'as of' date is '12/15/2007'. The 'Additional Info' tab is active, showing the 'Categorizing and Defaults' section with 'Type' set to 'Industrial', 'Terms' set to 'Net 30', and 'Preferred Send Method' set to 'None'. The 'Sales Tax Information' section shows 'Tax Code' set to 'Non' and 'Tax Item' set to 'Out of State'. The 'Price Level' field is empty. The 'Custom Fields' section has 'Contract #', 'B-Day', and 'Spouse's Name' fields, all empty. The 'Define Fields' button is visible. On the right side, there are buttons for 'OK', 'Cancel', 'Next', 'Help', and 'Go to Client Manager'. A checkbox for 'Customer is inactive' is also present.

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## Notes

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# Working with the Customers & Jobs List

The Payment Info tab is where you enter customer account numbers and credit limits. You can also record information about each customer's preferred payment method. For customers who pay by credit card, you can enter credit card numbers and expiration dates.

## To add payment and credit information to a customer record:

1. Click **Payment Info**.
2. In the Credit Limit field, type **2000**.
3. In the Preferred Payment Method drop-down list, choose **Check**.

The screenshot shows a 'New Customer' dialog box with the 'Payment Info' tab selected. The 'Customer Name' field contains 'Godwin Manufacturing'. The 'Opening Balance' field is empty, and the 'as of' date is '12/15/2007'. The 'Address Info', 'Additional Info', 'Payment Info', and 'Job Info' tabs are visible. The 'Account No.' field is empty, and the 'Credit Limit' field contains '2,000.00'. The 'Preferred Payment Method' dropdown menu is set to 'Check'. Below the dropdown, there are fields for 'Credit Card No.', 'Exp. Date', 'Name on card', 'Address', and 'Zip Code'. A link 'Can I save the Card Security Code?' is present. On the right side, there are buttons for 'OK', 'Cancel', 'Next', 'Help', and 'Go to Client Manager'. A checkbox labeled 'Customer is inactive' is also present.

4. Click **OK** to add the customer and close the New Customer window.
5. Close the Customer Center.

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## Notes

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# Working with the Employee Center

To add a new employee:

1. Click **Employee Center** in the navigation bar.

**Employee Center: Dan T. Miller**

New Employee... Manage Employee Information Print Enter Time Excel Word

Employees Transactions Payroll

View Active Employees

Name

- Dan T. Miller
- Elizabeth N. Mason
- Gregg O. Schneider

**Employee Information** Edit Employee...

Employee Name: Dan T. Miller Phone: 555-2601

Address: Dan Miller, 195 Spruce Ave, Bayshore, CA 943 Cellular Alt Phone

Map | Directions

Email

Notes Edit Notes...

**Reports for this Employee**

- QuickReport
- Payroll Summary
- Paid Time Off Report
- Payroll Transaction Detail
- Learn About Payroll

Show All Transactions Date This Calendar Year 01/01/2007 - 12/31/2007

Transaction Type	Date	Paid Through	Account	Amount
Paycheck	12/10/2007	12/10/2007	Checking	1,320.07
Paycheck	11/27/2007	11/27/2007	Checking	1,297.76
Paycheck	11/13/2007	11/13/2007	Checking	1,297.75
Paycheck	10/30/2007	10/30/2007	Checking	1,297.74
YTD Adjustment	10/15/2007	10/15/2007	Checking	1,272.75
YTD Adjustment	10/01/2007	10/01/2007	Checking	1,265.55
YTD Adjustment	09/17/2007	09/17/2007		1,264.78
YTD Adjustment	09/03/2007	09/03/2007		1,264.78
YTD Adjustment	08/20/2007	08/20/2007		1,264.78
YTD Adjustment	08/06/2007	08/06/2007		1,264.78
YTD Adjustment	07/23/2007	07/23/2007		1,264.78
YTD Adjustment	07/09/2007	07/09/2007		1,264.78

2. Click **New Employee** at the top of the Employee Center.
3. In the First Name field, type **Marlene**.
4. In the Last Name field, type **Duncalf**, and then press Tab.
5. In the SS No. field, type **123-45-6789**.
6. In the Gender field, select **Female**.

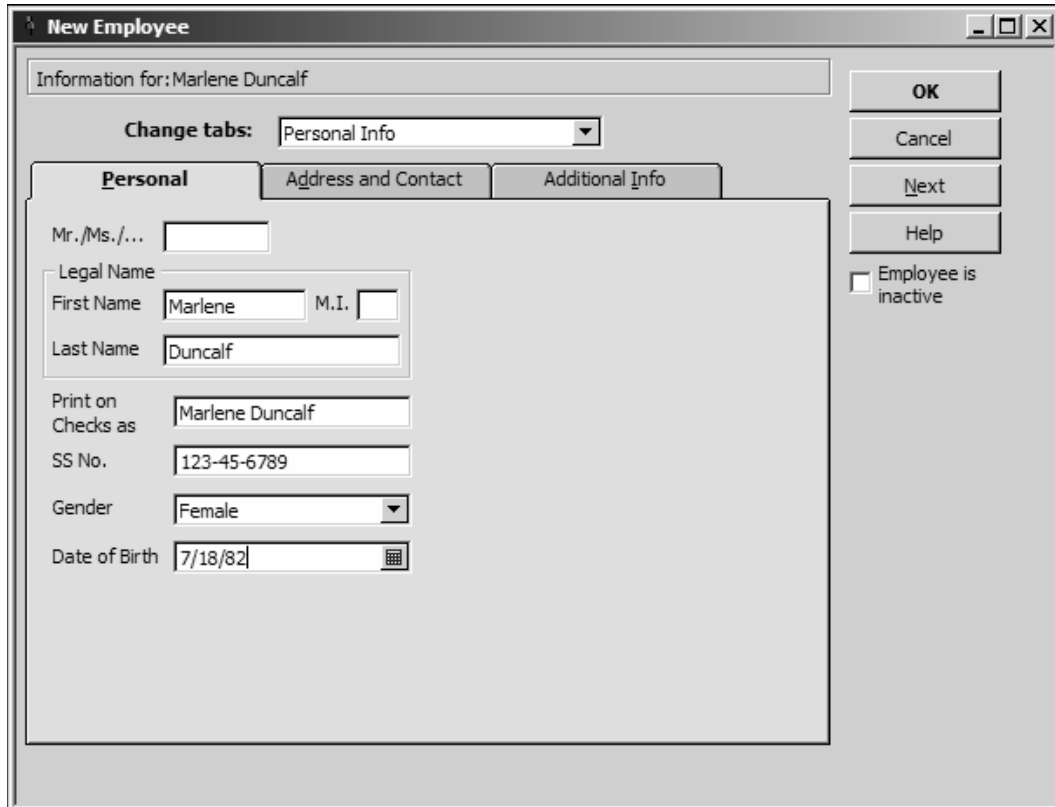
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## Notes

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# Working with the Employee Center

7. In the Date of Birth field, type **7/18/82**.



The screenshot shows a window titled "New Employee" with a tabbed interface. The "Personal" tab is active, showing the following fields and values:

- Information for: Marlene Duncalf
- Change tabs: Personal Info
- Mr./Ms./...: [ ]
- Legal Name:
  - First Name: Marlene
  - M.I.: [ ]
  - Last Name: Duncalf
- Print on Checks as: Marlene Duncalf
- SS No.: 123-45-6789
- Gender: Female
- Date of Birth: 7/18/82

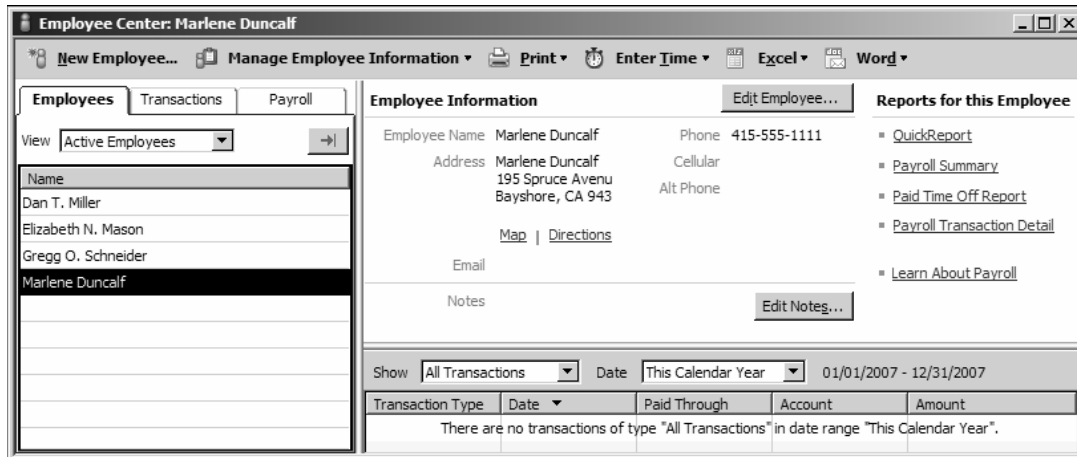
On the right side of the window, there are buttons for OK, Cancel, Next, and Help, along with a checkbox labeled "Employee is inactive" which is currently unchecked.

8. Click the **Address and Contact** tab.
9. In the Address field, type **195 Spruce Avenue, #202**.
10. For the City, State, and Zip fields, type **Bayshore, CA 94326**.
11. In the Phone field, type **415-555-1111**.
12. In the Change tabs field, select **Employment Info**.

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# Working with the Employee Center

13. In the Hire Date field, type **11/26/2007**.
14. Click **OK**.
15. When QuickBooks asks if you want to set up payroll information, click **Leave As Is**.  
QuickBooks updates and displays the Employee list with the new employee's name added.



16. Close the Employee Center.

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## Notes

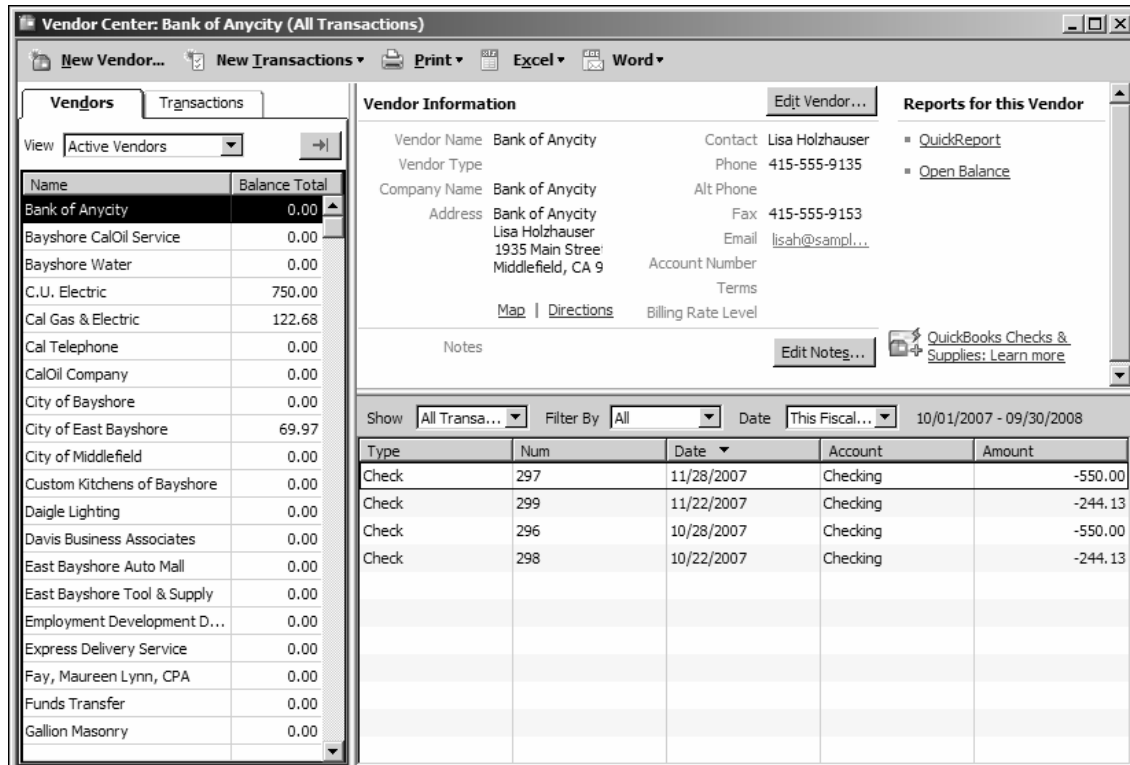
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# Working with the Vendor Center

The Vendor Center is where you record information about the companies or people from whom you buy goods or services.

## To add a new vendor:

1. Click **Vendor Center** in the navigation bar.



2. Click **New Vendor** at the top of the Vendor Center.
3. In the Vendor name field, type **Hughes Electric**.
4. In the Company Name field, type **Hughes Electric**, and then press Tab.
5. Click in the Name and Address field, after the company name displayed on the first line, and press Enter.
6. On the second line of the Address field, type **P.O. Box 2316**.

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## Notes

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# Working with the Vendor Center

7. Press Enter to move to the next line.
8. Type **Middlefield, CA 94432**.
9. In the Contact field, type **David Hughes**.
10. In the Phone field, type **510-555-6666**.
11. In the Fax field, type **510-555-6667**.

**New Vendor**

Vendor Name

Opening Balance  as of  [How do I determine the opening balance?](#)

**Address Info** | Additional Info | Account Prefill

Company Name  Contact

Mr./Ms./...

First Name  M.I.

Last Name

Name and Address

Phone

FAX

Alt. Phone

Alt. Contact

E-mail

Cc

Print on Check as

Vendor is inactive

OK  
Cancel  
Next  
Help

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## Notes

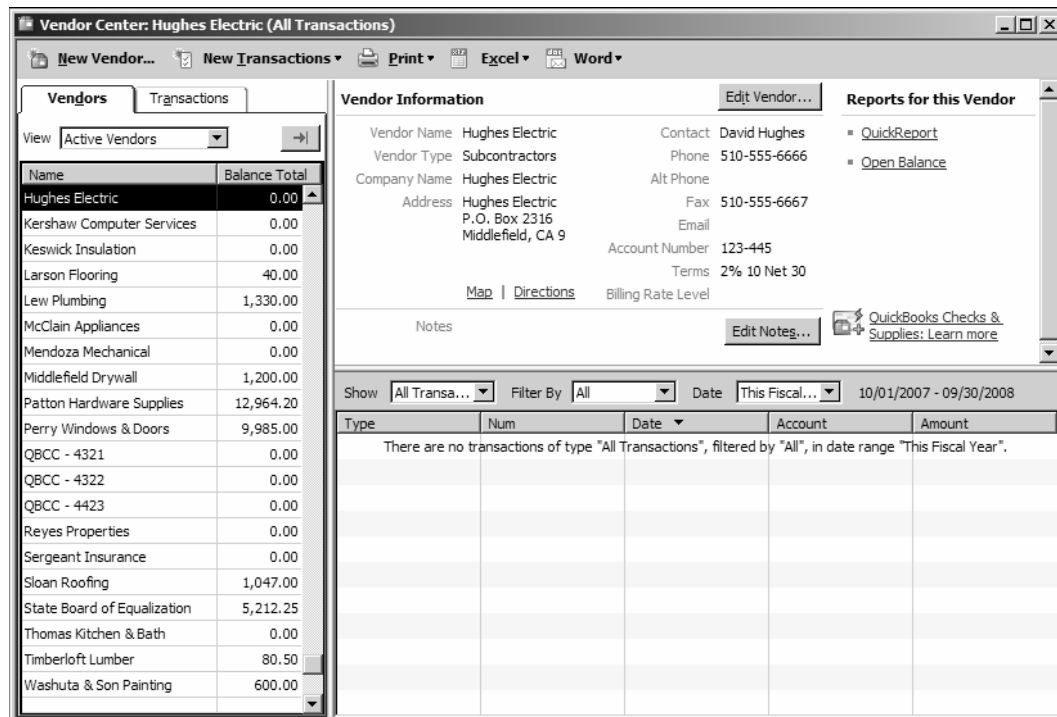
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# Providing Additional Vendor Information

The Additional Info tab in the New Vendor window is where you can enter a vendor type (if you want to categorize your vendors), payment terms, your credit limit, the vendor's tax identification number, whether this vendor is eligible for a 1099 form, and your opening balance.

## To add information to a vendor record:

1. Click the **Additional Info** tab.
2. In the Account No. field, type **123-445**.
3. In the Type field, type **Subcontractors**.
4. In the Terms field, choose **2% 10 Net 30**.
5. In the Credit Limit field, type **2000** and press Tab.
6. Click **OK**.



7. Close the Vendor Center.

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## Notes

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# Adding Custom Fields

QuickBooks lets you add custom fields to the Customers & Jobs, Vendor, Employee, and Item lists. Custom fields give you a way to track additional information specific to your business.

## To add custom fields:

1. Click **Customer Center** in the navigation bar.
2. In the Customers & Jobs list, select **Cook, Brian**.
3. Click the **Edit Customer** button.
4. Click the **Additional Info** tab.
5. Click **Define Fields**.

Label	To be used for		
	Customers:Jobs	Vendors	Employees
Contract #	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Discount Available	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
B-Day	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Date of last raise	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Spouse's Name	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. In the first blank Label field, type **Pager Number**.
7. Click the **Customer:Jobs** checkbox to select it.
8. Click the **Vendors** checkbox to select it.

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## Notes

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# Adding Custom Fields

- In the next blank Label field, type **Date of last review**.
- Click the **Employees** checkbox to select it.

Label	To be used for		
	Customers:Jobs	Vendors	Employees
Contract #	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Discount Available	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
B-Day	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Date of last raise	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Spouse's Name	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Pager Number	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Date of last review	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- Click **OK**.
- If you see an informational message, click **OK**.
- In the Pager Number field, type **415-555-9876**.
- Click **OK** to close the Edit Customer window.
- Close the Customer Center.

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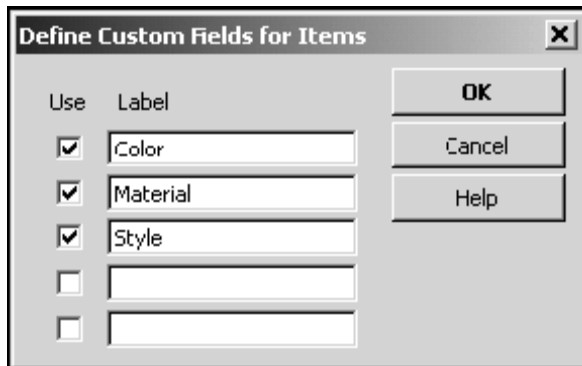
## Notes

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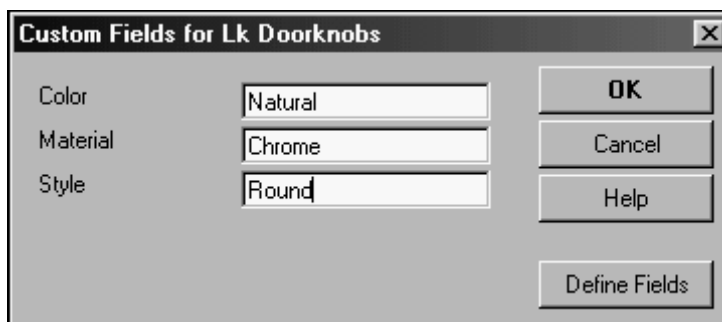
# Adding Custom Fields

To add custom fields for items:

1. From the Lists menu, choose **Item List**.
2. In the Item list, select **Lk Doorknobs**.
3. Click the **Item** menu button, and then choose **Edit Item**.
4. Click **Custom Fields**.
5. Click **Define Fields**.
6. In the “Use” column, click the first blank checkbox to select it. Then type **Style** in the Label field.



7. Click **OK** to close the window.
8. In the “Custom Fields for Lk Doorknobs” window, type **Round** in the Style field.



9. Click **OK** to close the Custom Fields for Lk Doorknobs window, and then click **OK** to close the Edit Item window.
10. Close the Item list.

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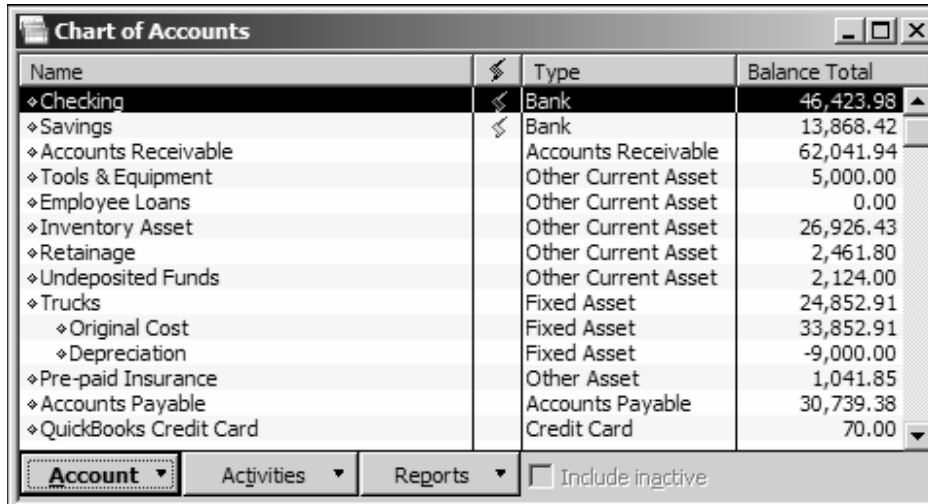
## Notes

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# Managing Lists

To sort a list manually:

1. From the Lists menu, choose **Chart of Accounts**.



Name	Type	Balance Total
◆ Checking	Bank	46,423.98
◆ Savings	Bank	13,868.42
◆ Accounts Receivable	Accounts Receivable	62,041.94
◆ Tools & Equipment	Other Current Asset	5,000.00
◆ Employee Loans	Other Current Asset	0.00
◆ Inventory Asset	Other Current Asset	26,926.43
◆ Retainage	Other Current Asset	2,461.80
◆ Undeposited Funds	Other Current Asset	2,124.00
◆ Trucks	Fixed Asset	24,852.91
◆ Original Cost	Fixed Asset	33,852.91
◆ Depreciation	Fixed Asset	-9,000.00
◆ Pre-paid Insurance	Other Asset	1,041.85
◆ Accounts Payable	Accounts Payable	30,739.38
◆ QuickBooks Credit Card	Credit Card	70.00

Account ▾ Activities ▾ Reports ▾  Include inactive

2. Click the diamond to the left of the Owner's Draw subaccount of Owner's equity.
3. Click and hold the mouse button, and drag the pointer upward until you see a dotted line directly below Owner's Equity.
4. Release the left mouse button.

◆ Owner's Equity	Equity	19,000.00
◆ Owner's Draw	Equity	-6,000.00
◆ Owner's Contribution	Equity	25,000.00

5. To re-sort the list alphabetically, click the **Account** menu button, and select **Re-sort List**.
6. Click **OK**.
7. Close the chart of accounts.

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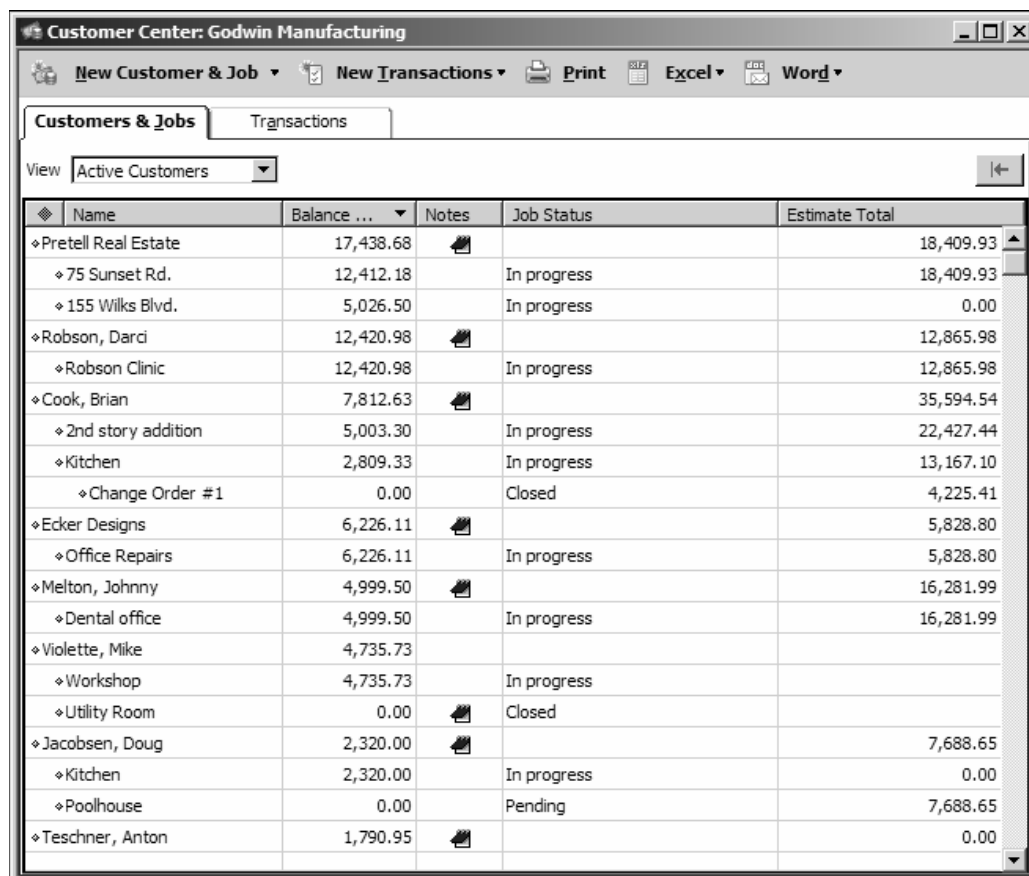
## Notes

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# Managing Lists

To sort a list in descending order:

1. Click **Customer Center** on the navigation bar to display the Customer Center and Customers & Jobs List.
2. Click the arrow to the right of the View drop-down list to expand the Customers & Jobs list.
3. Click the **Balance Total** column heading.
4. Click the column heading again.



The screenshot shows a software window titled "Customer Center: Godwin Manufacturing". The window has a menu bar with "New Customer & Job", "New Transactions", "Print", "Excel", and "Word". Below the menu bar are two tabs: "Customers & Jobs" (selected) and "Transactions". A "View" dropdown menu is set to "Active Customers". The main area displays a table with the following columns: Name, Balance, Notes, Job Status, and Estimate Total. The table contains 20 rows of data, each representing a customer or job with its associated balance and status.

Name	Balance ...	Notes	Job Status	Estimate Total
▶ Pretell Real Estate	17,438.68			18,409.93
▶ 75 Sunset Rd.	12,412.18		In progress	18,409.93
▶ 155 Wilks Blvd.	5,026.50		In progress	0.00
▶ Robson, Darci	12,420.98			12,865.98
▶ Robson Clinic	12,420.98		In progress	12,865.98
▶ Cook, Brian	7,812.63			35,594.54
▶ 2nd story addition	5,003.30		In progress	22,427.44
▶ Kitchen	2,809.33		In progress	13,167.10
▶ Change Order #1	0.00		Closed	4,225.41
▶ Ecker Designs	6,226.11			5,828.80
▶ Office Repairs	6,226.11		In progress	5,828.80
▶ Melton, Johnny	4,999.50			16,281.99
▶ Dental office	4,999.50		In progress	16,281.99
▶ Violette, Mike	4,735.73			
▶ Workshop	4,735.73		In progress	
▶ Utility Room	0.00		Closed	
▶ Jacobsen, Doug	2,320.00			7,688.65
▶ Kitchen	2,320.00		In progress	0.00
▶ Poolhouse	0.00		Pending	7,688.65
▶ Teschner, Anton	1,790.95			0.00

5. To return to the order you started with, click the large diamond to the left of the Name column heading.
6. Click the collapse arrow to the right of the window to collapse the Customers & Jobs list.
7. Close the Customer Center.

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## Notes

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# Managing Lists

In most lists, you can combine two list items into one. For example, you may find that you've been using two customers (because of different spellings) when you really need only one on your Customers & Jobs list. You can merge list items in the Chart of Accounts, Item, Customers & Jobs, Vendor, Employee, and Other Names lists.

**To merge items on a list:**

1. From the Vendors menu, choose **Vendor Center**.
2. Double-click the entry for Hughes Electric.
3. In the Vendor Name field, type **C.U. Electric**.
4. Click **OK**.
5. Click **Yes**.
6. Close the Vendor Center.

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## Notes

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# Managing Lists

You can rename any list item. When you make the change, QuickBooks automatically modifies all existing transactions containing the item.

## To rename a list item in the chart of accounts:

1. From the Lists menu, choose **Chart of Accounts** to display the chart of accounts for Rock Castle Construction.
2. In the chart of accounts, select **Checking**.
3. Click the **Account** menu button, and choose **Edit Account**.
4. In the Account Name field, type **Master Checking Account**.
5. Click **Save & Close**.

Name	Type	Balance Total
Master Checking Account	Bank	46,423.98
Savings	Bank	13,868.42
Accounts Receivable	Accounts Receivable	62,041.94
Employee Loans	Other Current Asset	0.00
Inventory Asset	Other Current Asset	26,926.43
Retainage	Other Current Asset	2,461.80
Tools & Equipment	Other Current Asset	5,000.00
Undeposited Funds	Other Current Asset	2,124.00
Trucks	Fixed Asset	24,852.91
Depreciation	Fixed Asset	-9,000.00
Original Cost	Fixed Asset	33,852.91
Pre-paid Insurance	Other Asset	1,041.85
Accounts Payable	Accounts Payable	30,739.38
CalOil Card	Credit Card	71.02

6. Close the chart of accounts.

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## Notes

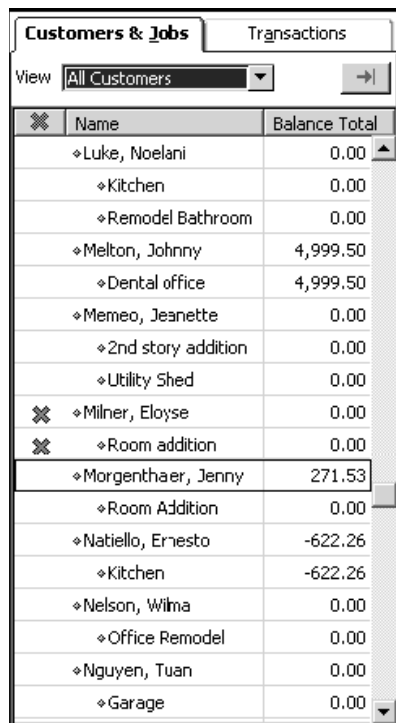
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# Managing Lists

You can delete list items only if you have not used them in any transactions. If you try to delete a list item that is used in a transaction, QuickBooks displays a warning that the item can't be deleted. If you don't want to use a list item but you can't delete it, you can make it inactive.

## To make a list item inactive:

1. On the Home page, click the **Customers** button (along the left side of the Home page).
2. Select **Milner, Eloyse** in the list. (Select her name, not the job.)
3. Right-click the name and choose **Make Customer:Job Inactive**.
4. To see inactive list items, choose **All Customers** from the View drop-down list.



Name	Balance Total
◊ Luke, Noelani	0.00
◊ Kitchen	0.00
◊ Remodel Bathroom	0.00
◊ Melton, Johnny	4,999.50
◊ Dental office	4,999.50
◊ Memeo, Jeanette	0.00
◊ 2nd story addition	0.00
◊ Utility Shed	0.00
✕ ◊ Milner, Eloyse	0.00
✕ ◊ Room addition	0.00
◊ Morgenthauer, Jenny	271.53
◊ Room Addition	0.00
◊ Natiello, Ernesto	-622.26
◊ Kitchen	-622.26
◊ Nelson, Wilma	0.00
◊ Office Remodel	0.00
◊ Nguyen, Tuan	0.00
◊ Garage	0.00

5. Leave the Customer Center open.

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## Notes

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# Managing Lists

You can print a QuickBooks list for reference, or you may print a list to a file to use in your word processor or spreadsheet. QuickBooks prints the Customers & Jobs list as it appears on the screen. For example, if the Customers & Jobs list is expanded and sorted by balance total, QuickBooks prints the expanded list sorted by balance total; if the list is collapsed, QuickBooks prints just the customer name, the balance total, and active status.

## To print the Customers & Jobs list:

1. In the Customer Center, click the **Print** menu button, and then choose **Customer & Job List**.
2. Click **OK** to bypass the List Reports message.
3. Click **Print**.

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## Notes

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# Managing Lists

## To print information on one customer:

1. In the Customers & Jobs list, select the customer whose details you want to print.
2. Click the **Print** menu button, and then choose **Customer & Job Information**.
3. Click **Print**.

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## Notes

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# Managing Lists

If you want to print information for selected customers only, you can generate and filter the Customer Contact report for those customers. You can also modify the report to include the columns that you want.

## To print information for selected customers:

1. From the Reports menu, choose **List**, and then choose **Customer Contact List** from the submenu.
2. Click **Modify Report**.
3. Click the **Filters** tab.
4. Select **Customer** in the Filter list.
5. In the Customer field, choose **Multiple customers/jobs**.
6. Make sure **Manual** is selected then click to put a checkmark next to those customers for which you want to print contact information.
7. Click **OK** to close the Select Customer:Job window.
8. Click **OK** to close the Modify Report window.
9. Print the report.

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## Notes

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## Lesson 3: Working with Lists

### Review questions

1. How many custom fields can you set up for items?
  - a 4
  - b 5
  - c 7
  - d 20
2. Which of the following forms and windows could potentially be populated with information from the Vendor list?
  - a Purchase orders
  - b Bills
  - c Write Checks
  - d All of the above
3. Which of the following activities cannot be accessed from the Customers & Jobs list in the Customer Center?
  - a Create statements
  - b Assess finance charges
  - c Enter credit card charges
  - d Receive payments
4. On which tab of the Edit Customer window would you enter a customer's payment terms (for example, Net 30 Days)?
  - a Address Info
  - b Additional Info
  - c Payment Info
  - d Job Info
5. A customer has three warehouses and you are installing an overhead door at each location. The best way to track this in QuickBooks would be to:
  - a Set up each location as a separate customer
  - b Set up a separate job for each location under the customer
  - c Enter all work as one order under the customer
  - d Use a custom field to track each location

6. Products you sell would appear on which of the following lists?
- a** Vendor list
  - b** Employee list
  - c** Chart of Accounts
  - d** Item list
7. A subcontractor would appear on which of the following lists?
- a** Vendor list
  - b** Employee list
  - c** Customers & Jobs list
  - d** Item list
8. Name at least three lists on which you can merge items.
- a** \_\_\_\_\_
  - b** \_\_\_\_\_
  - c** \_\_\_\_\_
9. True or false: You can delete list items that are used in transactions.
- a** True
  - b** False

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# Review activities

1. Add the following customer using the data below:
  - Customer Name: Alla Rozenvasser
  - Opening Balance: \$234.00
  - Company Name: Rozenvasser Advertising
  - Contact: Alla Rozenvasser
  - Bill to: 300 Main Street, Suite #3, Middlefield, CA 94432
  - Phone: 415-555-6767
  - Fax: 415-555-9090
  - Alt. Contact: Shannon Stubo
  - Type: Commercial
  - Credit Limit: \$2500
  - Terms: Net 15
  - Tax Item: San Domingo
  
2. Add a new vendor using the data below:
  - Vendor: Martin Drywall
  - Contact: Sean D. Martin
  - Address: P.O. Box 76, Middlefield, CA 94432
  - Phone: 555-5432
  - Fax: 555-6565
  - Account: 082-4343
  - Type: Subcontractors
  - Terms: Net 30
  - Credit Limit: 1,000.00
  
3. In the Customers & Jobs list, select Ecker Designs. Answer the following questions:
  - a** What is the job status for Ecker Designs' office repairs?
  - b** What is the number of the most recent invoice and how much was it?
  - c** What happened on December 11th?
  
4. In the Vendor Center, locate sales tax payment transactions. Answer the following questions:
  - a** Who is the vendor?
  - b** How many payments have been made?
  - c** What is the total amount of payments that have been made?

5. In the Employee Center, find Gregg Schneider's information.

Answer the following questions:

- a** What is the name of his spouse?
- b** When was Gregg hired?
- c** How many hours of vacation has Gregg used in 2007?
- d** What is Gregg's overtime pay rate?

6. In the Vendor Center, find C.U. Electric. Answer the following questions:

- a** What is open balance for this vendor?
- b** How many bills are outstanding and what are the amounts?
- c** What are the payment terms for this vendor?

7. Open the Item list and answer the following questions:

- a** How many brass hinges are on hand?
- b** What is the price of a patio door?
- c** What is the finance charge percentage on overdue balances?

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# Answers to review questions

1. How many custom fields can you set up for items?
  - a 4
  - ✓ b 5
  - c 7
  - d 20
  
2. Which of the following forms and windows could potentially be populated with information from the Vendor list?
  - a Purchase orders
  - b Bills
  - c Write Checks
  - ✓ d *All of the above*
  
3. Which of the following activities cannot be accessed from the Customers & Jobs list in the Customer Center?
  - a Create statements
  - b Assess finance charges
  - ✓ c *Enter credit card charges*
  - d Receive payments
  
4. On which tab of the Edit Customer window would you enter a customer's payment terms (for example, Net 30 Days)?
  - a Address Info
  - ✓ b *Additional Info*
  - c Payment Info
  - d Job Info
  
5. A customer has three warehouses and you are installing an overhead door at each location. The best way to track this in QuickBooks would be to:
  - a Set up each location as a separate customer
  - ✓ b *Set up a separate job for each location under the customer*
  - c Enter all work as one order under the customer
  - d Use a custom field to track each location
  
6. Products you sell would appear on which of the following lists?
  - a Vendor list
  - b Employee list
  - c Chart of Accounts
  - ✓ d *Item list*

7. A subcontractor would appear on which of the following lists?
- a** *Vendor list*
  - b** Employee list
  - c** Customers & Jobs list
  - d** Item list
8. Name at least three lists on which you can merge items.
- a** *Chart of accounts*
  - b** *Item*
  - c** *Customer & Jobs*
  - d** *Vendor*
  - e** *Employee*
  - f** *Other Names*
9. True or false: You can delete list items that are used in transactions.
- a** True
  - b** *False*